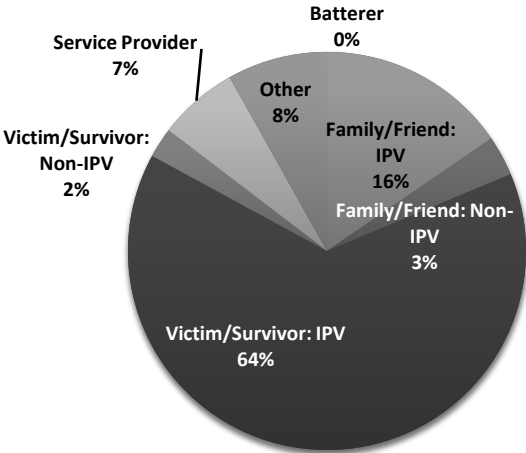
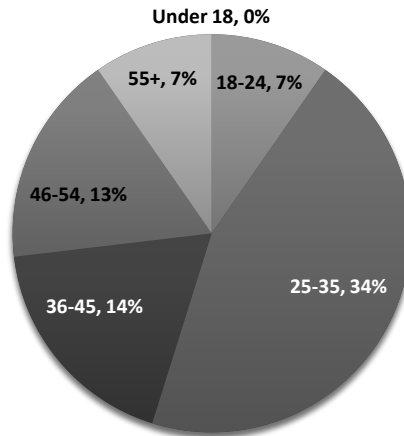


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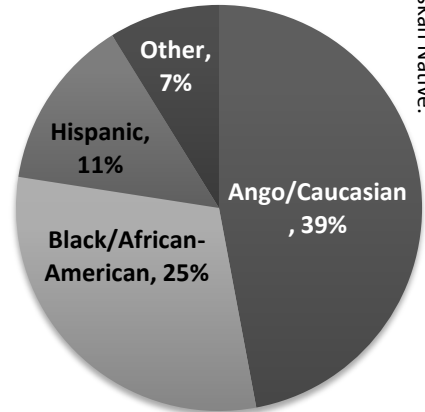
Who is contacting the Hotline from DE?



Contact Type



Victim Age



Contact Ethnicity

The category of "other" includes: Arab/ Middle Eastern/ Iranian, Asian (East/ Southeast/ South), Multiracial, and Native American/ Alaskan Native.

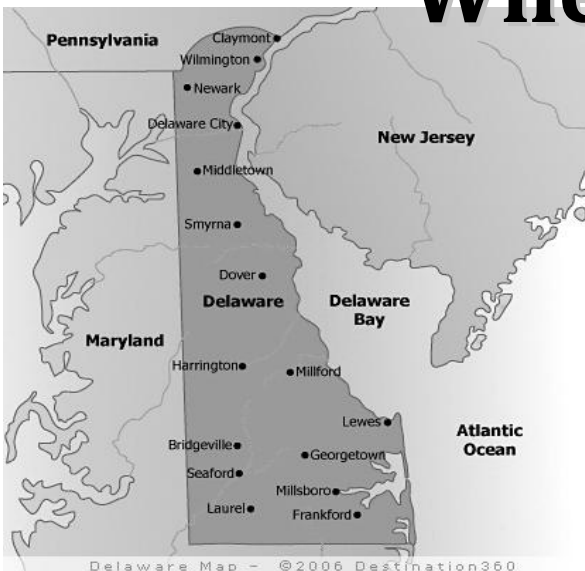
CONTACT TYPE DEFINITIONS:

- Victim/Survivor: IPV** (Intimate Partner Violence) – a victim or survivor of abuse from his/her partner or spouse
- Friend/Family: IPV** (Intimate Partner Violence) – a friend or family member of a victim/survivor of IPV
- Victim/Survivor: Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caretaker, etc.
- Friend/Family: Non-IPV** – a friend or family member of a victim of any other type of abuse, such as child or elder abuse
- Service Provider** – a contact from any agency, including other domestic violence agencies, which provides social services
- Batterer** – a contact who identifies as abusive or who an Advocate believes to be a batterer
- Other** – any contact about whom an Advocate is able to gather info, but who does not fit into an above category; this might include contacts like law enforcement or medical professionals

Hotline Contact Volume

In the first half of 2014, the National Domestic Violence Hotline documented **123 contacts** from Delaware. The state ranks forty-fifth in terms of Hotline contact volume.

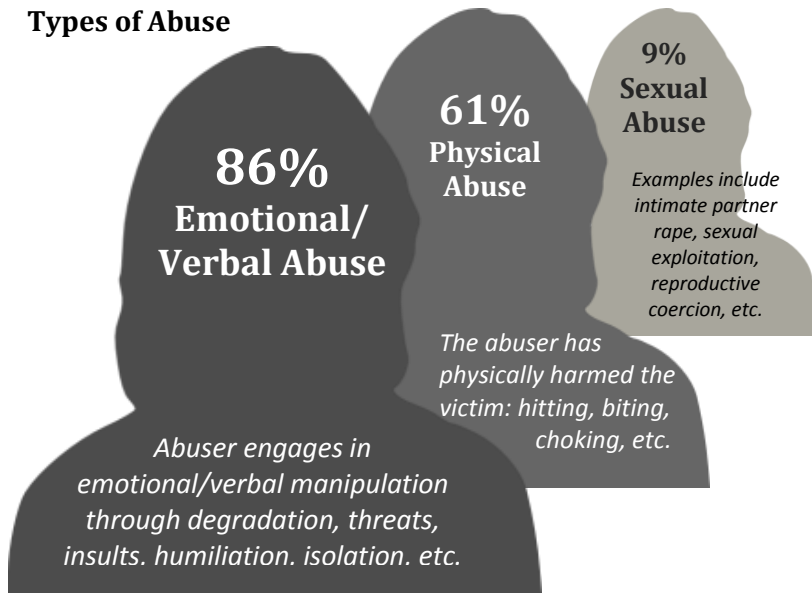
Where are they located?



Top 10 DE Cities in Contact Volume		
Rank	City	% of Total
1	Wilmington	28%
2	Dover	12%
3	Newark	12%
4	New Castle	6%
5	Middletown	4%
6	Milford	3%
7	Georgetown	2%
8	Smyrna	2%
9	Felton	2%
10	Rehoboth Beach	2%
Total		75%

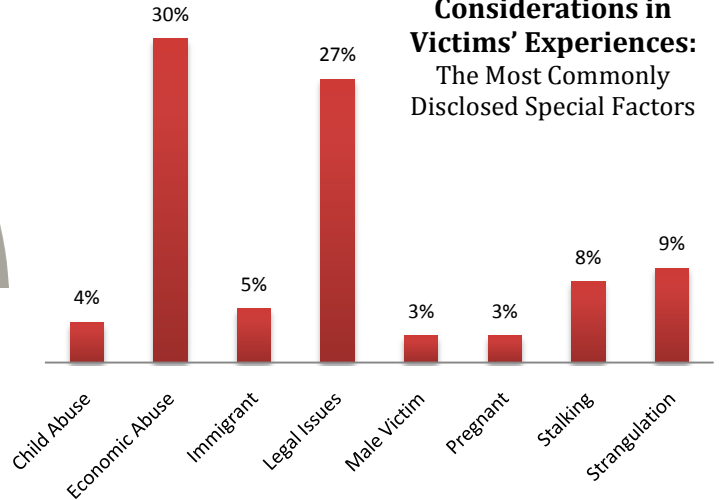
What are victims experiencing?

Types of Abuse



*This represents the experiences disclosed by contacts who are victim/survivors of intimate partner violence.

Additional Considerations in Victims' Experiences: The Most Commonly Disclosed Special Factors

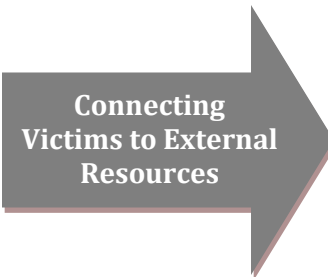


Of those who disclosed Legal Issues, this is what they were seeking: protective orders (38%), custody/visitation (10%), divorce (29%), immigration assistance (14%), and other (19%).

How are victims' needs being met?

Most Commonly Requested Services:

On top of services provided by the Hotline (seen to the right), the external services below are also frequently requested by contacts. Hotline Advocates refer contacts to external providers to meet these needs.



Legal Representation 11%

This category indicates when a contact is seeking an on staff attorney who takes individual DV

DV Advocacy 22%

This category includes non-residential services offered by a DV program, like: case management, advocacy, or crisis hotlines.

DV Support Groups 26%

This category encompasses group counseling provided by trained staff or therapists.

Individual Counseling 30%

Contacts are often seeking counseling for victims provided by a therapist.

Legal Advocacy 24%

This category is marked when a contact is seeking protective/restraining order assistance, advocacy at court, or help with other legal agencies.

DV Shelter 34%

Though Advocates may sometimes offer homeless shelters and other community resources to certain contacts, this number only represents victims who are seeking domestic violence related residential services.

123
Hotline Contacts from DE

Crisis Intervention	Safety Planning
DV Education	Referrals

124
Referrals to Service Providers

4,500 Local Providers across the Nation

72
Offers to Direct Connect

Hotline Advocate Offers to Directly Connect a Contact to a Provider

45
Referrals to Other Resources

Top 5 Resource Referrals in the First Half:

- Delaware Coalition Against DV
- Elder Abuse Information
- Womenslaw.org
- 211-United Way
- Aunt Bertha